QUALITY ASSURED

IDA’s Quality Affairs team audits and advises suppliers to guarantee products and services our customers trust. IDA’s quality and organisational processes are audited by:

- Dutch Ministry of Health for GDP/GMP
- ECHO (European Community Humanitarian Office)
- USAID for Source / Origin Waiver

WHY CUSTOMERS CHOOSE IDA

+ TRUST
  Our trusted brand means quality products at the best price possible

+ ACCESS
  Our stock reflects the most frequently requested essential medical goods

+ ONE-STOP-SHOP
  Our services cover the supply chain from end-to-end

+ CUSTOMER FOCUS
  Our dedicated teams are specialised per region and market

+ GLOBAL REACH
  Our reliable network includes global partners and local agents
RESPONDING TO AN EMERGENCY

When typhoon Haiyan / Yolanda hit the Philippines in November 2013, 1.9 million were left homeless and more than 6 million displaced in the Visayas region. With no food, water or shelter available, millions of people needed health assistance. The IDA emergency phone line received a call from our customer PSF Germany, and our team prepared for the quick delivery of emergency kits to the affected region.

Our customer’s feedback: “With quick and efficient service, IDA Foundation allowed us to respond quickly by delivering the emergency health kits within a day. They were also very cooperative and helpful in organizing transport and documentation. This enabled us to help approximately 100-150 patients per day in our clinic in the weeks following the disaster”. Stephanie Puegge, PSF Germany

Access to essential medical goods is critical to saving millions of lives worldwide. To help expand access to medicines, IDA Foundation acts as procurement agent to the following global health programmes:

- the Global Fund’s Pooled Procurement Mechanism (PPM)
- the Global Drug Facility (for TB)
- the Global Health Supply Chain programme (as part of the Chemonics-led consortium)

As a partner of these global programmes, we are able to contribute to improving access to essential medicines and supplies in areas of great need.

ESSENTIAL HEALTH FOR RURAL COMMUNITIES

Access to healthcare is a challenge for the poorest people in Papua New Guinea (PNG), many of whom live in remote, rural locations that are hard to reach with essential services. Partnering in a health programme funded by AusAID, IDA supplied an assortment of 130 health products, sourced from 55 different suppliers in 12 countries, and delivered to 6 different ports of destination.

Our impact: IDA and partners made essential medicines available at 2726 community health facilities in PNG. Each health kit contained enough medicines and medical supplies to treat 5000 patients for 4 months.

GLOBAL PROGRAMMES WITH MAJOR IMPACT

GLOBAL PROGRAMMES WITH MAJOR IMPACT

We cooperate with partners to strengthen local community health structures and improve access to healthcare services.

OUR CUSTOMERS

We work with Ministries of Health, (inter)national programmes and health organisations, including:

- Stock-keeping and supplying a diverse product range: generic and branded medicines, medical supplies, devices and equipment, diagnostics, medical kits (including tailor-made kits)
- Procurement services
- Supply chain management from A to Z
- Quality assurance and control

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