

## IDA Foundation

*The world's leading not-for-profit supplier  
of affordable essential medicines and medical supplies*

### We are

- Dedicated to improve the availability of high-quality medicines and supplies
- Strategically focused on four core competences:  
Quality Assurance, Affordability, Availability and Customer Service
- An independent, not-for-profit organisation with over 3,000 items in the product portfolio, of which 750 are kept in stock, ready for immediate shipment
- Experienced in fulfilling various service roles, ranging from procurement activities to wholesaling to complete supply chain management
- Specialised in assembling Emergency Health Kits
- Certified for GMP-, GDP- and ISO 9001:2000

### We guarantee

IDA Foundation places a strong emphasis on its integral quality system. This system of Quality Assurance and Quality Control covers the complete spectrum from approval of source materials, to thorough GMP audits of manufacturing sites up to and including continuous quality control monitoring or analysis of the final product.

A product can only be approved and supplied if it has passed through the entire QA system and meets all the required quality standards, including international requirements. These criteria go beyond product specifications as outlined by the British Pharmacopoeia or the United States Pharmacopoeia.

Product quality assurance is further controlled on batch level by intensive quality monitoring. After a manufacturing site and a specific product have been approved, IDA Foundation subjects them to a continuous monitoring process. This ensures that the quality standards are met according to the agreed requirements.

### We offer

IDA Foundation offers an extensive range of quality-assured products. Besides offering essential medicines according to the WHO List and emergency health kits, we are especially focused on medicines, diagnostic tests and medical supplies related to HIV/AIDS, Tuberculosis and Malaria.

#### Service Desk

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### Quality Assurance

IDA Foundation's products are of assured quality. They are supplied with IDA labels and according to strict specifications. We continuously align our product range with the WHO Essential Medicines List and in response to needs in the field. All products that we supply must have passed through IDA's stringent Quality Assurance system, which covers the complete spectrum from approval of source materials to thorough GMP audits of manufacturing sites up to and including continuous Quality Control monitoring, analysis, testing and batch re-call procedures.

### Affordability

Cost-efficiency is an important factor in the process of improving access to essential healthcare products. IDA Foundation strives continuously to lower the cost of essential medicines and medical supplies. Our procurement power, based on aggregated high volume, ensures the realisation of competitive prices. We select manufacturers of generic medicines when possible. These advantages, combined with our not-for-profit mission, result in a product range of affordable essential medicines and medical supplies.

### Availability

IDA Foundation offers a wide range of products. As an independent, not-for-profit organisation, we are able to supply 3,000 products, of which approximately 750 are available directly from stock. We manage shipments to more than 100 countries worldwide, with efficient track & trace services at our disposal, and ensure swift deliveries of products with full coverage insurance and all required documentation.

### Customer Service

Close customer contact is highly valued at IDA Foundation. Our Service Desk is regionally clustered, thus ensuring an active response to country-specific issues and requests. Regional offices have been opened in India, Kenya and Nigeria and we have a worldwide network of local agents. The registration department arranges the registration of products in countries all over the world. IDA Foundation is experienced in handling emergency requests and is prepared to react quickly.

## Manufacturing site approval

- Pre-selection questionnaire and assessment of Site Master File
- Comprehensive GMP audit for each type of dosage form
- Review/assessment of GMP certificate
- CRO audits
- API source audits
- Additional information check (e.g. previous PIC/s inspection results, WHO-QSM prequalification)
- Follow-up audits

*Audits: A team of auditors, including IDA pharmacists and contract auditors, regularly perform stringent, objective audits at manufacturing sites. These in-depth audits are carried out according to WHO/GMP guidelines.*

*Each manufacturer that is commissioned by IDA Foundation must comply with current Good Manufacturing Practice quality standards. In addition, manufacturers and products are reviewed in terms of sources of raw materials, stability studies and product specifications.*

## Product approval

- Assessment of product dossier (incl. product specifications, API quality and source, stability data, manufacturing procedure, bioequivalence study, packing CoPP)
- Test sample for compliance to specifications
- Development of IDA labels & leaflets in 3 languages (English, French & Spanish)
- Establish IDA product & packing specifications and analytical protocols

## Product registration

- When required, products are registered in destination countries at the NDRA
- Registration dossiers are updated by IDA if specifications or packaging are adapted

## Batch control and quality monitoring

- Sampling and visual inspection of all batches according to IDA specifications
- Retain sample of each batch for 6 years
- At random chemical testing of samples (100% for critical products such as ARVs)
- Review certificate of analysis
- Release for distribution by pharmacist
- Product quality monitoring (including chemical analysis of batches after release, complaint handling, and recall if necessary)

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*This diagram gives an overview of IDA Foundation's extensive Quality System.*

### QUALITY ASSURANCE AND QUALITY CONTROL MONITORING



### IDA Foundation's commitment to quality includes:

*An expert auditing team, including IDA pharmacists & contract auditors • Professional laboratories • Assessment and review of the manufacturer's Certificate of Analysis • Testing according to approved product specifications and requirements • Continuous batch inspections and monitoring of quality parameters • Product sampling, at times including complete re-analysis • Batch release performed by officially registered pharmacists • Swift re-call procedure through an efficient track & trace system*